

Terms & Conditions

These terms and conditions and the web-based booking form constitute the entire Agreement concerning the provision of an airport transfer service, Day Trip, Tour and Transfer (“Services”) between you and Panther Taxis. Completion of the booking form and use of the Service indicates your unconditional acceptance of the terms and conditions set out in this Agreement.

1. Definitions

“Find Your Tour” means Find Your Tour / Partners (Company Number 07) whose registered office is London UK. contact@findyourtour.co.uk

“you” and “your” means any individual, company or other business who places the booking with us.

2. Booking

2.1. You must allow sufficient time when booking your taxi to allow for the check-in times required by your airline and for any delays caused by traffic conditions. Find Your Tour / Partners shall not be responsible for any delay caused by your failure to allow enough time to reach your destination or if the passengers are not ready for collection at the booked time.

2.2. You must order a suitable Taxi size for the number of passengers and luggage. Find Your Tour / Partners cannot guarantee to carry excessive amounts of luggage. Please note that a child, over the age of Three, counts as one passenger.

2.3. If you need to transport a wheelchair please specify this at the time of booking with the size of the wheelchair.

2.4 All booking are made with an estimated fare and it may be higher than the online quote all journeys will be carried out at the agreed price.

3. Prices & Payment

3.1. Find Your Tour / Partners will email, text or whatsapp you a quotation based on the information supplied by you for web bookings. Unless otherwise stated all prices are exclusive of VAT which, if applicable, will be charged in addition. Find Your Tour / Partners may amend the quotation if there is any material change to the original itinerary, the number of passengers, or the type or size of vehicle required.

3.2. The quotation will include a 15 minute waiting period after the advertised landing time and

the cost of vehicle parking. Find Your Tour / Partners will charge for waiting at its standard rates after the initial 15-minute period has expired. Find Your Tour / Partners will endeavour to check for flight delays before the driver leaves for the airport but shall be under no obligation to do so.

3.3.If you accept the quotation, you will receive confirmation of your booking by email. Please check your booking confirmation carefully and inform Find Your Tour / Partners promptly of any errors. Find Your Tour / Partners shall not be responsible for any delays caused or costs arising from by your failure to provide Find Your Tour / Partners with correct information.

3.4.All journeys originating at an airport (which are not return journeys where Find Your Tour / Partners has taken you to the airport) must be prepaid with a deposit at least three days before the date of travel.

3.5.Payment can be made by credit card, debit card (both subject to a 5% (cost charge), cash or cheque with a valid guarantee card. Payment by cheque must be made at least 14 days before the date of travel. Payment made through the online Quote/Book/Pay service does incur this cost charge, of 5% charge, and there will be charge for cancellations.see our Policy

4.The Service

4.1.You shall be responsible for the behaviour of all the passengers in the vehicle during the journey. You will be charged £80 to cover cleaning costs in the unlikely event of the vehicle being soiled by any passenger!

4.2.Eating, drinking and/or smoking in the vehicle are not permitted.

4.3.All children travelling during the journey should be restrained in a manner appropriate to their age, weight and height. Suitable child seats should wherever possible be supplied and fitted by the child's parents. Such seats may be retained by the driver for use on the return journey.

4.4.Find Your Tour / Partners will not carry more passengers than its insurance or licensing allows.

5.Cancellations

If you need to cancel your booking, please contact Find Your Tour / Partners as soon as possible. If you cancel a booking after the vehicle has been dispatched, then a charge will be incurred; the charge will be based on the distance/time that the allocated driver has travelled/spent prior to the point of cancellation. As a general rule journeys from airports are dispatched up to one hour before flight arrival, journeys within the surrounding area of Belfast are normally dispatched up to twenty minutes before their due time and Dublin airport is upto two hours and 30 minutes Day trips and tour are dispatched 15 to 30 minutes befour the start of the Day trip/Tour .

If you have made a booking through the Quote/Book/Pay service, and have cause to cancel your booking before a vehicle has been dispatched to you, a charge of 25% will be levied on the original payment made.

6.Liability

6.1.Find Your Tour / Partners shall use all reasonable endeavours to get you to your destination on time, but shall not be liable for any loss due to delays caused by road or traffic conditions beyond its control on the journey. Under no circumstances shall Find Your Tour / Partners be liable (in contract, tort or otherwise) for any loss of profits, business or for any indirect or consequential loss whatever.

6.2.All luggage is carried entirely at your risk.

6.3.Find Your Tour / Partners shall be entitled to cancel all services and provide refunds in the event of a declared national emergency, riot, war, fuel shortage, extreme weather or terrorist attack, or other circumstances beyond its control. If the vehicle breaks down during your journey Find Your Tour / Partners will endeavour to arrange an alternative vehicle to complete the journey as soon as practicable.

6.4.You shall indemnify Find Your Tour / Partners against all losses, costs, damages and expenses arising from any act or omission of any passenger in your party.

6.5.Neither party excludes or limits its liability for death or personal injury caused by negligence, or for wilful default or fraudulent misrepresentation, or otherwise in any manner unenforceable by any applicable law.

7.Termination

Find Your Tour / Partners will refuse or terminate any booking with immediate effect if it places any driver or vehicle at risk of damage, violence or abuse by you or by any passenger in your party and we will ask all passengers to vacate the vehicle as soon as it is safe to do so. No refunds will be given if the journey is terminated part way through the transfer.

8.Miscellaneous

8.1.Find Your Tour / Partners may subcontract its obligations under this Agreement. You shall not assign, transfer or delegate any of your rights or obligations under this Agreement.

8.2.Find Your Tour / Partners may change these terms and conditions at any time by posting changes online. Please review these terms and conditions regularly to ensure that you are aware of any changes. All existing bookings will be at the rate quoted or applicable rate in effect at the

time of booking.

8.3. Find Your Tour / Partners shall store, process and use all information regarding your personal details in accordance with the requirements of the Data Protection Act 1998.

8.4. This Agreement and any accompanying quotation represents the entire agreement between you and Find Your Tour / Partners in relation to its subject matter. If there is any discrepancy between the terms of this Agreement and the quotation, the terms of this Agreement shall prevail.

8.5. Nothing in this Agreement is intended to confer any benefit on any third party, whether pursuant to the Contracts (Rights of Third Parties) Act 1999 or otherwise, and no third party shall have the right to enforce any rights under this Agreement except where otherwise agreed in writing.

9. Disputes

This Agreement shall be construed in accordance with the law and you and Find Your Tour / Partners each agree to submit to the exclusive jurisdiction of the Courts in respect of any dispute or claim arising out of or in connection with this Agreement.

10. Conveying of children

UK law states that taxis are exempt from legislation relating to children travelling in a baby/child seat or booster, more details of the legislation can be found [here](#). For Health and Safety reasons Find Your Tour / Partners are unable to provide any form of child seat. If you require a child seat for your journey it would be the child's parent/carers responsibility to provide one and to fit the seat in the vehicle and to secure the child. If you are booking a return journey and have your own child seat, the driver who carries out your booking will store your child seat for the return journey, please note that the installation of the child seat must be carried out by you.

If you would like to have a copy of the Find Your Tour / Partners Terms & Conditions please email us with your request.

11. Rights in materials.

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